

CORRESPONDENT WEBSITE: tpo.flagstar.com			
CONTACT	PHONE/EMAIL	HOURS	
Trade Desk	flagstarbulkdesk@flagstar.com	Monday – Friday: 10 am – 4:30 pm EST	
Best Efforts	(866) 945-9872 Option 2 delegatedcorrespondent@flagstar.com	Monday – Friday: 8:45 am – 7:45 pm EST	
Servicing	(800) 968-7700 https://www.flagstar.com/customer-service.html	Monday – Friday: 7:30 am – 8 pm EST Saturday: 7:30 am – 4 pm EST	
Overlay Guidance	(866) 945-9872 Option 1 underwritingsupport@flagstar.com	Monday - Friday 8:30 am - 9:00 pm EST	
Technical Assistance	866) 945-9872 Option 1 wlsc@flagstar.com	Monday - Friday 8:30 am - 9:00 pm EST	
Correspondent Suspense	<b>Sales Relationship Manager</b>		<b>Contact</b>
	Kelley Johnson		westpostclosing@flagstar.com
	Dawn Frensdorff		
	Brandon Medhurst		calipostclosing@flagstar.com
	Sean Claypool		
	Gabe Medrano		centralpostclosing@flagstar.com
	Karen Bausman		eastpostclosing@flagstar.com
GENERAL INFORMATION			
<b>Original Note/Collateral Package</b> Flagstar Bank, FSB Attn: Post Closing Receiving Department Mail Stop W-800-1 5151 Corporate Drive Troy, MI 48098-2639	<b>Hazard Insurance Clause</b> Flagstar Bank, FSB Its Successor or Assigns or As Their Interest May Appear P.O. Box 52198 Phoenix, AZ 85072-2198	<b>Trailing/Final Docs (email or mail)</b> finaldocuments@flagstar.com Flagstar Bank, FSB 5151 Corporate Drive Troy, MI 48098-2639 Mail Stop W-530-1 <b>Questions?</b> Email defectivefinaldocs@flagstar.com	
<b>GOODBYE LETTER ADDRESSES</b>			
<b>New Servicer Address</b> Flagstar Bank, FSB 5151 Corporate Drive Troy, MI 48098-2639 Attn: Customer Service Department Mail Stop E-115-3 Toll Free: (800) 968-7700	<b>Payments Remitted by Borrower (due Flagstar)</b> Flagstar Bank, FSB P.O. Box 660263 Dallas, TX 75266-0263	<b>Payments Received by Correspondent (due Flagstar)</b> Flagstar Bank, FSB 5151 Corporate Drive Troy, MI 48098-2639 Attn: Servicing Cashiering Transfers Mail Stop W-175-3	
<b>Note Endorsement</b> Flagstar Bank, FSB Without recourse [Legal name of Lender as it appears on front of the Note] By (Authorized signer): _____ Name: _____ Title: _____		<b>Accounts Receivable Wire Instructions</b> ABA#: 27-247-1852 Bank Name: Flagstar Bank, FSB Address: 5151 Corporate Drive City/State/Zip: Troy, MI 48098 Reference to: Seller ID, Invoice # Credit Account #2151100500022	
MISC. INFORMATION			
MERS ID — 1000525	FHA Lender ID — 7127400001	VA ID — 7403220000	USDA ID — 38-2734984
USDA Loan Note Guarantee Submission	govtinsuring@flagstar.com		
Standard Fee Schedule	Administration Fee: \$295	Tax Service Fee: \$75	
HMDA Purchaser Type for Flagstar	Code 6 – Commercial bank, savings bank, or savings association		